



The Client:

Celestica provide a range of global services to the contract electronics manufacturing industry.

Headquarters are in Toronto, Canada. They employ approx 43,000 employees across 30 locations worldwide

www.celestica.com



Project management and contract implementation

The Problem:

Our Client is a global manufacturer and service provider to the Hi-Tech industry. They had recently been awarded a global contract to provide manufacturing, fulfilment and reverse logistics services to a manufacturer of consumer products for the telecoms industry. Our brief was to project manage the supply chain aspects of the contract implementation in the EMEA region, focussing on their regional centre in Czech Republic and encompassing the demand planning, forecasting, material procurement and material availability for start of operations.

The results:

We quickly demonstrated that the project was back under control, and gained the end Customers confidence. Numerous issues were resolved and problems overcome, communication improved and as problems were uncovered, they were appropriately escalated and resolved where previously they lay undiscovered until far too late. We helped resolve open issues around solution design and applications capability gaps.

Our approach:

We started at a time when the project was in serious trouble, and we were introduced to the Customer at an early stage and quickly established the objectives, current status and major hit list of issues to address. We managed numerous stakeholders to ensure that the internal functions within our Clients organisation were performing according to plan. This included chairing daily conference calls with the manufacturing teams in China, and with the supply chain teams in the Czech Republic.. Bottlenecks around systems & applications availability were removed.



For more information, please contact us.
The Service Business Ltd
Tel: +44 (0)121 635 5745
Email: info@theservicebusiness.com
Web: www.theservicebusiness.com